

Release Notes 8.3.2

August 2022



1. Bug Fixes

A variety of bug fixes were introduced in this new version. For more details, please get in contact with our customer support team.

Item	Component
Fixed an issue to get the correct lists associated with a specific Campaign when running the "List Penetration By List Report".	Workspace
Fixed an issue in Reports module to reflect the records per page option correctly upon refreshing the page and to list the records as per the selection.	Reports
Fixed an issue to retain the 'Complete After' attempt limit set in the Dialler settings when the Outbound campaign is switched between the Predictive and Preview dialler and to limit the attempts as per the setting.	Agent Toolbar
Fixed an issue with the Queue Status message in the IJQ object to advise callers their correct position in Queue. As part of this fix, the MPQ requests will be retained for a period of 10hours. The expired requests will show as "Cancelled" in the reports.	Workspace
Fixed an issue in the activities report data set where the email status was not refreshed based on the respective time/date filter.	Reports

Plus, other minor bug fixes.