



Release Notes 8.17

January 2024

1. New Features, Improvements & Changes

ipSCAPE is proud to present a set of improvements to deliver a better experience to our clients. If you have any enquiries, please get in contact with our Service Desk team or your Account Manager.

Item	Component
Users can duplicate an email template by clicking on the overflow button for a specific template in the workspace under <i>Resources</i> → <i>Email Templates</i> .	Workspace
<p>Introduced a new checkbox in the Email Channel – ‘<i>Sync when recipient only</i>’ to control which emails are fetched from the inbox.</p> <p>When the checkbox is selected, only emails that have the email address in To, CC and BCC are fetched.</p> <p>If the checkbox is unchecked, all emails are fetched regardless of addressee.</p>	Workspace

Plus, other minor improvements.