



# Release Notes 7.21.1

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April 2020

## 1. Improvements

ipSCAPE is proud to present a set of improvements to deliver a better experience to our customers. If you have any enquiries, please get in contact with our customer support team or your account manager.

Description	Component
<p><b>Performance</b></p> <p>Page load times have improved significantly for Outbound campaigns which contain an extensive number of CLI's. Outbound campaigns can now start up to 3 times faster when handling a large volume of leads.</p>	Workspace/Campaigns
<p><b>Lead Importer</b></p> <p>A complete summary of the leads that have been imported is now presented at the confirmation step in the Leads Module.</p>	Workspace/Leads Module
<p><b>Lead Management</b></p> <p>Improved navigation for long lead lists. Users can now select a wider selection of leads to be displayed per page.</p>	Workspace/Leads Module
<p><b>Callbacks Module</b></p> <p>More specific intervals can be selected (15-minute intervals) using the calendar widget</p>	Workspace/Callbacks

## 2. Bug Fixes

A variety of bug fixes were introduced in this new version. For more details, please get in contact with our customer support team.

Description	Component
<p><b>Bulk updates enabled for call-backs</b></p> <p>Users can now select multiple call-backs to enable updates to be made more efficiently.</p>	Workspace/Call-backs
<p><b>Playing Call recordings now enabled for Chrome 80.0</b></p> <p>Call recordings are now consistently able to be played for all workspace users who use Chrome 80.0.</p>	Workspace/Calls
<p><b>Auto-pause display icon fixed</b></p> <p>Some agents were noticing incorrect icons when the system placed them in Auto-pause. This has been rectified.</p>	Agent Toolbar